



Guardian monthly report

Harbour Row Partners Ltd · September 2026 (1 to 30 September) · Guardian Ultimate · 18 people, 18 devices

All 9 security controls in your plan are in place, the same as August. **Two things need a quick answer from you;** everything else is in hand.

This month we quarantined 47 suspicious emails, investigated 3 risky sign-ins, blocked 6 emails pretending to come from you and applied 118 high-risk fixes.

Each section below says whether it is Healthy, Being fixed (we are on it, nothing needed from you) or Needs you.



Controls in place

In place 9 · Not in place 0
August: 9/9



Devices up to date

Up to date 16 · Behind 2
August: 17/18



Users backed up

Backed up 18 · Not backed up 0
August: 18/18



Email passing checks

Passed 2,109 · Failed 37
August: 98.9%

47

Suspicious emails
quarantined

August: 52

3

Risky sign-ins
investigated

August: 1

6

Emails pretending to be
you, blocked

August: 9

118

High-risk fixes applied

August: 96

What we need from you

- 1. Is "Mailstream" yours?** A newsletter service sent 31 emails as harbourrow.gg this month. It isn't on your approved list, so those emails failed the checks and may have gone to junk. Reply "approve" and we'll set it up to pass, or "block" and we'll stop it.
- 2. Two people clicked our practice phishing email on 9 September.** No harm done: it was our test. Unless you tell us otherwise, we'll enrol them in a 10-minute refresher and tell them ourselves. Their names are kept apart for your nominated contact.

What we're doing

- 1. Two laptops lose Windows support on 13 October.** They run Windows 11 version 24H2. We have booked upgrades with both users for 6 and 7 October.
- 2. Two laptops are missing 3 critical updates between them.** They install the next time each laptop is switched on and connected. If they're still missing on 8 October, we'll contact the users.
- 3. Email signing on harbourrow.co.uk.** Your second domain isn't signing its email, so receivers can't fully verify it. We'll fix it by 9 October; there's nothing you need to do.

The detail

Microsoft 365

Healthy

3 risky sign-ins were checked: 2 blocked by your sign-in rules, 1 was a director travelling.

	Sept	Aug
People using multi-factor sign-in	18 / 18	18 / 18
Risky sign-ins investigated	3	1
Administrator accounts	2	2
Accounts without multi-factor sign-in	0	0
Settings changed from your agreed baseline	0	0

Source: Microsoft 365 and our management platform. As at 30 September 2026.

Email domain protection

Needs you

One unapproved service is sending as you (action 1). Signing is being fixed on your second domain.

	Sept	Aug
Emails sent using your domains	2,146	1,995
Passed the security checks	98.3%	98.9%
Your genuine email failing checks	0% (0)	0.6% (12)
Emails pretending to be you, blocked	6	9
Approved sending services	2	2
New services sending as you	1 to review	none
Domains blocking forged email	2 / 2	2 / 2
Domains whose email is signed	1 / 2	1 / 2

Source: our email domain protection service. As at 30 September 2026.

Devices

Being fixed

Two laptops are waiting for updates, and two need a Windows upgrade before 13 October.

	Sept	Aug
Devices checking in	18 / 18	18 / 18
Up to date with critical updates	16 / 18	17 / 18
On a supported version of Windows	18 / 18	18 / 18
Disk encryption on	18 / 18	18 / 18
Threats caught and removed	1	0
Security updates past 14 days from release	0	1

Source: our device management and patching tools. As at 30 September 2026.

People

Needs you

Two people clicked the practice email (action 2). Nine reported it, which is what we want.

	Sept	Aug
Security training outstanding	1 person	2 people
Failed the practice phishing email	2 people	3 people
Suspicious emails reported by staff	9	5
Staff logins found in data breaches	0	0

Source: the Guardian security portal. As at 30 September 2026.

Backup

Healthy

Everyone with a Microsoft 365 licence is backed up. The last complete backup finished on 30 September.

	Sept	Aug
Licensed users backed up	18 / 18	18 / 18
Backups kept for	7 years	7 years

Source: our Microsoft 365 backup service. As at 30 September 2026.

Security weaknesses

Being fixed

Open high-risk weaknesses fell by a fifth. We work through them oldest and most serious first.

	Sept	Aug
High-risk open at the start	214	241
New this month	72	69
Fixed this month	118	96
High-risk open at the end	168	214
Oldest still open	41 days	34 days

Source: our patching tool and daily record. As at 30 September 2026.

The threat caught on a laptop

On 14 September a browser add-on on one laptop started collecting browsing data. Our security operations centre removed it within four minutes and the laptop was checked the same day. No company data left the device.

What is backed up

All 18 people are covered: 18 mailboxes, 18 OneDrives, 12 shared mailboxes, 9 SharePoint sites and 6 Teams. The last complete backup finished on 30 September. Two scanner accounts are excluded by your choice. We can send the full list of everything backed up whenever you want it.

Who sends email as you

Service	Status	Messages	Failed checks
Microsoft Exchange Online	Approved	2,094	0
Xero (invoices)	Approved	15	0
Mailstream	Not approved: is it yours?	31	31
Unknown senders	Impersonation, blocked	6	6

Impersonation

6 emails pretending to come from harbourrow.gg were blocked before they reached anyone: 4 sent from the Netherlands and 2 from Brazil.

For your nominated contact

The names of the people and devices behind each action are kept apart for your nominated contact, so the rest of this report can be passed to your insurer, auditor or clients without them.

About these figures. This report covers 1 to 30 September 2026 and was produced on 1 October 2026. Counts cover the month; device, backup and weakness figures are as at 30 September. Figures come from the tools that protect you. Anything a tool did not report is shown as "not measured", never as zero. August figures are shown alongside so you can see the direction of travel.